

NEWS RELEASE

 **PORT OF PORTLAND**
Box 3529 Portland OR 97208
503.415.6000

For Immediate Release • December 20, 2016 • No. 58

Kama Simonds • 503.415.6151 • kama.simonds@portofportland.com

New Exit Lanes Enhance the PDXperience

The biggest passenger circulation change in a decade begins today at Portland International Airport. PDX is testing new security exit lanes through Dec. 22. When the transition is complete, the entrances and exits to the concourses will no longer be side-by-side.

During the testing phase, the exit lanes will be open for four hours at varying times throughout the day/night, staffed with security personnel. Full use of the exit lanes is expected in early January; following the opening of the exit lanes, the airport will provide wayfinding signage and designated staff to help with directions and ensure travelers get where they need to go.

The new exit lane control system enables PDX to maximize the flow of travelers through the terminal while maintaining high safety standards. These one-way exit corridors detect anyone trying to enter the concourse through the exit lane, automatically closing the doors and notifying police. The system's smart technology includes safety features to ensure no one gets stuck, and floor sensors for dropped items. PDX is the first airport in the nation to implement the current version of this security system.

New concessions will be in place to support this change in passenger circulation: Starbucks will serve meeters/greeters waiting on travelers from the A/B/C concourses and Portland Roasting Coffee will serve those awaiting travelers from the D/E concourses. In addition to new concessions, meters/greeters will also enjoy waiting areas in the ticket lobby that are filled with natural light and monitors that display flight arrival times.

In November, the airport reversed the direction of several escalators between the ticket lobby, baggage claim and the tunnels on the north side of the airport to support the revised passenger movement patterns resulting from the new security exit lanes. This helps ensure that the first escalator travelers reach when exiting the airport is heading down to baggage claim.

For the latest airport news and information, visit www.pdx.com, or [@flyPDX on Twitter](https://twitter.com/flyPDX), or the airport's Facebook page at www.facebook.com/flypdx. You can also follow the airport on Instagram: @pdxairport.

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