Port of Portland Citizen Noise Advisory Committee April 11, 2013 Meeting Summary

	ance (Alpha Order by First Na	CNAC Members in Atte
າd) 🖂	At-Large (City of Portland)	Beverly Bruender
\square	Washington County	Bob Braze
\square	Clackamas County	Bradley Robison
\square	Clark County	Craig Walker
\square	Multnomah County	Joe Smith
nd) 🗌	At Large (Port of Portland)	Kenya Williams
ood Park) 🛛 🖂	At-Large (City of Maywood Pa	Karen Meyer
\square	City of Portland	Kelly Sweeney
\square	City of Portland	Laura Young
d Village 🛛 🖂	Fairview/Troutdale/Wood Villa	Mark Clark
\square	City of Portland	Maryhelen Kincaid
\boxtimes	City of Vancouver	Mike Merchant
\square	City of Vancouver	Mike Yee
nd) 🛛 🖂	At Large (Port of Portland)	Tina Penman
	City of Gresham	Vicki Thompson

Technical Advisory Group (TAG) None

Port Staff in Attendance	Department
Jason Schwartz	Noise Management
Jerry Gerspach	Noise Management
Gregg Maxwell	Noise Management
Brooke Berglund	Community Affairs
Facilitator	
Doug Zenn	Zenn Associates

WELCOME, INTRODUCTIONS AND AGENDA REVIEW

CNAC Chair Maryhelen Kincaid began the meeting at 6:00 PM. Doug Zenn reviewed the agenda and asked if there were any questions or additional items to discuss.

Committee members, staff, and other attendees introduced themselves.

8 **PDX COMMUNITY OUTREACH**

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Brooke Berglund from the Port's Community Affairs Department gave an overview of the Port's Community Outreach Strategy. She discussed the goals and mission of her department. She also described program elements including: Port facility tours, use of the web, social media, and development of outreach materials including reports and brochures.

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Brooke noted that most of their outreach effort is either focused on the Port as a whole or on project-specific outreach. General outreach specific to Marine or Aviation is uncommon, except in the case of project-specific outreach such as the north runway extension project or South runway construction and repair.

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Brooke noted that CNAC members would be welcome to participate in general outreach events
 where there is a table or booth. She and Jason will work on communication and CNAC
 coordination.

24 PUBLIC COMMENT / QUESTIONS25

26 There were no public comments/questions.

28 ANR UPDATES

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With the meeting running ahead of schedule, Maryhelen suggested Mark Clark give a summary
 of highlights from recent editions of the Airport Noise Report.

33 CNAC OUTREACH PRESENTATION DEMO

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Maryhelen passed out a schedule of upcoming community/neighborhood outreach events that
 Noise Staff will be attending. She advised that the Noise Staff will be sending the schedule of
 upcoming events as new events are added. Members interested in attending can coordinate
 with Jason or Jerry from the Noise Management Department.

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Kelly Sweeney reviewed the presentation he gives when attending neighborhood meetings. He
 encouraged other committee members to get involved whether it be attending a neighborhood
 meeting and simply introducing themselves and CNAC or making formal presentations noting
 the feedback has been extremely positive.

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45 Noise Management Outreach Tools: Neighborhood Briefings, Twitter, Whispertrack

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47 Jason advised the committee that community/neighborhood briefings made by staff from the

48 Noise Office are custom-designed based on the interests and needs of the audience. He

49 shared several sample slides and described how content is based on input from the community.

50 Content provided may be general in nature (e.g. general overview of the noise program) or 51 more specific in nature focusing on specific conditions (e.g. change in traffic flow which impacts

52 the community), project specific (e.g. runway construction which may affect operations within

53 the community) or operator-specific (e.g. cargo feeders, law enforcement operations, etc.).

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- 55 Jason then moved on providing a brief presentation on the use of Twitter for outreach to the
- 56 public and Whispertrack.com which supports pilot outreach and informing the pilot community 57 about Port airport noise programs.
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59 NOISE MANAGEMENT QUARTERLY REPORTING SUBCOMMITTEE

- Maryhelen introduced the potential for a new subcommittee to help Noise Management staff develop a new report to replace the quarterly operations/noise complaint reports provided to CNAC. When asked about the value of the current report to staff, it was determined the current report had little or no value. When asked how many committee members currently read the quarterly report, it was determined that very few found any value.
- 57 Joe suggested that Noise staff should provide information they believe would be of value to 68 CNAC. Examples included:
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- Anomalies in complaint patterns or aircraft operations
- Highlights of the work of the Noise Management Department
- and reports on new or current "issues" for the community resulting in complaints or impacts
- Two members recommended a presentation, perhaps in an executive summary format, of the noise complaints and operations data. This could be delivered on a quarterly but preferably bimonthly basis. Jason stated he would work with his team to develop this new report/presentation and solicit feedback moving forward.
- Based on this discussion, the decision was made to not pursue a new subcommittee at this
 time.
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83 SHORT UPDATES AND REPORTS

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Maryhelen advised the committee that the meeting summaries would be reviewed and finalized via email in an effort to expedite the review and publication process. Staff committed to getting the meeting summary drafts to the committee for review by the 2nd Friday following the meeting. CNAC members will have a week to review and submit comments and then the summary will be finalized and published.

- 91 There was discussion about what should be included in the meeting summaries. Suggestions 92 included:
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- Action oriented/focus
- Ongoing issues
- Decisions made
- Action items and directives (for CNAC or staff)
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- Jason advised the committee that staff is working with the National Business Aviation
- 100 Association to support an update to their Noise Abatement Program. This program includes
- 101 recommendations for operating aircraft in a way that minimizes community noise impacts
- 102 whenever possible. They are also supporting an update to the Airports Handbook which is
- 103 intended to help airports and industry partners collaborate with the surrounding community. 104
- Jason also advised the committee that he will be presenting at the Airports Council International
- 106 Environmental Affairs Conference next month. His presentation will focus on the NextGen
- analyses conducted by the Port as part of the planning, decision-making, and outreach
- 108 processes.

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110 **FINAL COMMENTS AND SUGGESTIONS** 111

Suggestions for the May meeting agenda for the next meeting included: a report from the
Outreach Subcommittee, a PDX Fly Quiet update, and a NextGen overview.

115 Mark Clark recommended an FAA briefing (overview) for a future meeting. Jason noted he will 116 put in the request with FAA.

117118Review of Next Steps and Meeting Evaluation

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120 Doug distributed a meeting evaluation form and encouraged members to complete it. 121

122 Adjournment of Meeting

124 There being no further business, the meeting adjourned at 8:02 p.m.

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126 Meeting summaries and information regarding the Port CNAC and the Noise Management

127 Department are available on the Port of Portland webpage at www.portofportland.com. Copies

128 of materials referenced at the meeting or in the meeting summaries may also be obtained by

129 contacting the Noise Management Department at (503) 415-6068 or (800) 547-8411 ext. 6068.