



Photos by Cooper Reid

## ***Flight* Mural Brings Whimsy, Imagination to Concourse A**

Most travelers don't expect to see an artist 20 feet in the air in an airport. But in late August, people were surprised and delighted to see artist J. Shea high above them in a scissor-lift, creating a 30-foot-long, whimsical mural along Concourse A.

Shea's installation, *Flight*, features a fanciful mural and fourteen sculptures handcrafted to capture the imagination and the experience of taking to the skies.

*Flight* is part of the annual "Forest For the Trees" mural festival in Portland, and Shea's installation is their first mural location at PDX. The festival brings together local and international artists in a collaborative setting, providing them with the freedom and resources to create contemporary art in the local community. See *Flight* on display in Concourse A through Sept. 2017.

## **Customer Compliments**

“I've traveled all over the world, and during my first visit to Portland, I was very impressed by this airport. Let me count the ways: 1. Friendly TSA who take pride in their job and crack jokes to ease travel stress. 2. Free and powerful wifi. 3. Many options for coffee, including Stumptown. 4. Food court with plenty of seating and lots of cool dining options. 5. A full barber shop and massage spa!”

Daniel C., Danville, California

## PDX VIPs and Entertainers Honored

On Sept. 20, approximately 150 VIPs and entertainers gathered at the airport Sheraton Hotel to celebrate their outstanding service and ongoing commitment of time and energy as PDX volunteers. Each and every day, this incredible team delights travelers with great customer service and beautiful music – please be sure to thank them for all they contribute to making PDX America’s Best Airport! For a full set of photos from the 2016 Volunteer Appreciation Luncheon, visit [bit.ly/PDXVolunteer2016](http://bit.ly/PDXVolunteer2016).



Very Important Person (VIP) Bob Edwards receives a round of applause for his commitment to PDX. With 23 years under his belt, Edwards is one of our longest-serving airport volunteers.

### We Asked, You Answered: What’s your favorite PDX memory?

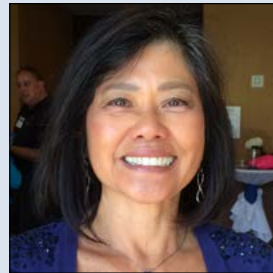
PDX VIPs. They’re known for snazzy blue cardigans and welcoming smiles, and their knowledge of our airport is simply unrivaled.

The program began in 1993 with just 13 volunteers. Today there are more than 140 volunteers making sure passengers are greeted warmly and get where they need to go. Since our VIPDXperts help travelers 365 days a year, it’s no surprise that they have some great memories to share. Here are a few favorites...



“A gentleman came up to our booth, asking for directions to the leper colony. I told him we didn’t have anything like that in Oregon – he’d have to get on a plane to Molokai! Laughing, he told me he just meant the smoking section.”

**Bob Smith,**  
VIP since 2005



“I had two people in front of me – one only spoke French, and the other only spoke Spanish, and one of the travelers was very upset. I had two phones up to my ears working with two different translators. It was very stressful, but they did get the help they needed.”

**Tannie Chow,**  
VIP since 2009



“I met former President Carter as he was on his way to a Habitat for Humanity homebuilding project. He was flying under a fake name, but I still knew who he was. He specifically asked to sit up front and watch the pilots fly the plane; I was honored to help make that happen.”

**J. Wagner,**  
VIP since 2005

### cc McKenzie Goes Pink for Breast Cancer



This October, cc McKenzie is partnering with Arcopedico on a special offer for Breast Cancer Awareness Month! You’ll get an employee discount of 20 percent on the Arcopedico LS in fuchsia, plus \$10 from every pair sold will go to the National Breast Cancer Foundation, Inc.

### Did you know?

Last year passengers lost 26,813 items at PDX including a leaf blower, an accordion and a marriage certificate, all of which ended up at our Lost and Found. Interestingly, the No. 1 item turned in isn’t phones, chargers or coats. It’s actually glasses...3,116 pairs to be exact! If you’re curious what else has shown up, watch the KGW-TV news story at [bit.ly/PDXLostandFound](http://bit.ly/PDXLostandFound).





# Oregon Film History on Display at PDX



“Goonies.” “Wild.” “One Flew Over the Cuckoo’s Nest.”

You probably know that all of these films were made in Oregon, but did you know that all of them – or at least memorabilia from each – can currently be seen on Concourse E through January 2017?

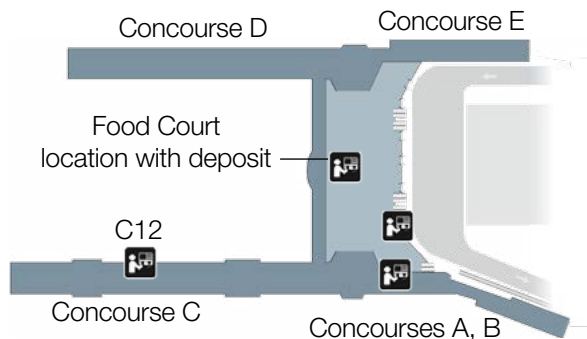
*Oregon Made Shows* features artifacts, props and images from just a few of the more than 400 films and television shows that have utilized Oregon as their production backdrop. From silent era films like “Fisherman’s Bride” – shot in Astoria in 1908 – to “Grimm,” the popular NBC television series, film has been a major contributor to Oregon’s creative economy.

Of the many items included in the exhibit, two are particularly remarkable. The hydrotherapy machine is an exact replica of the machine used in “One Flew Over the Cuckoo’s Nest,” crafted for the exhibit by Oakley Design Worldwide. As seen in “Animal House,” the Palladian window arch is the only known remaining piece of the original Delta House fraternity in Eugene, a key location for the film.

The *Oregon Made Shows* exhibit is just one of many PDX connections to film and television. Look for Hollywood Theatre to open a space on Concourse C in early 2017.

## ATMs Move to New Locations

Looking for a U.S. Bank ATM in the terminal? We currently have eight machines, four of which recently relocated to more visible locations, as can be seen below.



## Upcoming Events

**10/1 & 4:** Make the Connection Customer Service Orientation Classes

**10/24-29:** Make the Connection Prize Wheel Events

## Ice Cream Social Celebrates HSS Contributions



The Aviation Security team recently held an ice cream social to celebrate HSS Aviation Security Services and the excellent customer service they provide to PDX travelers. The HSS team staffs doors and gates to check badges; inspects vehicles; helps at the TSA checkpoint; and assists customers with the automated passport control stations.

**Subscribe to PDXaminer online.** Go to [portofportland.com/PDXaminer.aspx](http://portofportland.com/PDXaminer.aspx); then click on “Sign Up Now.” Fill out the simple registration form, selecting “News for Airport Employees” from the list of topics.

# PDX Runway Run Races to Photo Finish



On Saturday, Sept. 24, 2,500 runners, walkers and aviation enthusiasts landed on our north runway for the PDX Runway Run. The event featured delicious food and drink from several airport concessionaires, live music from Portland Taiko, and dozens of opportunities for once-in-a-lifetime selfies, many of which can be seen on social media with a search of the #pdxrunwayrun hashtag! For a photo slideshow from the event, visit [bit.ly/PDXRunwayRunPhotos](http://bit.ly/PDXRunwayRunPhotos).

## FALL CLEANUP

Thursday, Nov. 10 NEW DROP OFF TIMES: 8 a.m. – 3 p.m.

**Where:** PDX Terminal – South Loading Dock Area – under the Concourse Connector.

**What to bring:** Any dry, non-hazardous materials including electronics and appliances with refrigerants.

**Items for reuse:** Your reusable items will be donated to a charitable organization. If not reusable, items will be dismantled to recycle their parts.

**What NOT to bring:** Hazardous materials and liquids.

**QUESTIONS:** Call or email Stan Jones at 503.415.6679 or [stan.jones@portofportland.com](mailto:stan.jones@portofportland.com).

**Orange (old), red (new) security badge or escort required.**



**pdxaminer**

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Production Team: Steve Cowden, Steve Johnson, Jerry McCarthy, David Mitchell, Martha Richmond, Jayson Shanafelt and Kama Simonds

Editor: Lise Harwin, [lise.harwin@portofportland.com](mailto:lise.harwin@portofportland.com), 503.415.6060



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