

Produced by the Port of Portland for PDX Employees

www.pdx.com

MAY 2016

## **New Food Carts Join PDX Arrivals**

From rice bowls to gyros, two new food carts just landed pre-security. Aybla Grill, serving Mediterranean dishes, and The Whole Bowl, a healthy mix of vegetables, grains and protein, are now feeding hungry employees and travelers in the Oregon Market. The two new carts join Bangkok Xpress, which opened last year. PDX's cart offerings rotate every few months so there will always be plenty of flavors to tickle your taste buds.

And there's one more reason to celebrate...in late April, the concessions team took home first place in the Airports Council International's Food and Beverage Program for Large Airports category with the PDX food cart program. Way to show that PDX pride!



#### **Customer Compliments**

**L** thought Burbank was my favorite airport until we arrived at PDX. It's clean, the layout is superior, car rental is super easy and the vendors and concessions are all top notch. Staff are attentive and friendly, right down to the TSA. I honestly enjoyed my layover, as it gave me time to walk around, enjoy the offerings of the airport and people watch. Excellent service all the way around.

#### **PDX Kids Get Career Exposure**

On April 28, children of airport workers had the opportunity to learn about the many different career opportunities available at PDX. From dusting for fingerprints to getting up close and personal with an eagle, Bring Your Child to Work Day was exciting for kids (and parents!) of all ages.



#### **Job Fair Brings New Opportunities to PDX**

Airport employees are expecting to fill more than 100 new jobs during the coming summer and fall seasons, and concessionaires are now looking for seasonal, part-time, full-time and temporary employees.

Many of the jobs result from 11 lease agreements for businesses including Peet's Coffee & Tea, Portland Roasting Company, Starbucks, Stumptown Coffee Roasters, Capers Farm-to-Table Market, House Spirits Distillery, Kenny & Zuke's Delicatessen & Market, Made in Oregon, Soundbalance, Timberline Lodge, and Vino Volo.

If you have friends and family hoping to join the awardwinning airport team, invite them to our job fair on Monday, May 16 from 9 a.m. to 1 p.m. in St. Helens Conference Rooms A and B.

Existing employees seeking new jobs as the result of concessions changes are also encouraged to attend the job fair to register in the PDX labor pool, established as part of the PDX Workplace Initiative. Labor pool registration and current job listings are always available on the Jobs@PDX website, available at jobs.pdx.com.

#### Did you know?

PDX conducts passenger surveys on a regular basis and, for 2015, 83 percent of our passengers were highly satisfied with the airport's customer service. We saw record levels of satisfaction with the terminal facility, gate area, check-in and retail, and recent improvements have boosted perceptions of cleanliness and airport condition. These results serve as a great reminder that, in order to keep passengers happy, we need to 1) keep the airport clean, 2) continue delivering outstanding customer service and 3) remember that travelers have limited time in the airport, so speed of service is vital.

### We Asked, You Answered: What Inspires You to Bike to Work?

This month, workplaces across Oregon and Washington are participating in the Bike More Challenge, encouraging employees to grab their helmets and hop on two-wheeled transportation. PDX has bike parking available for terminal employees at the north end of the lower roadway, and a dedicated bike route – see **bit.ly/PDXBikeMap** – so we asked a few "alternative commuters" what they enjoy most about biking to work.



"I started because gas prices were getting too high, but now I love it because the airport bike route is easy and there are great fitness benefits. The best part is biking home past all the traffic on I-205!"

Jayette Pettit, Real Mother Goose



"Heart surgery 16 years ago was the catalyst that started me riding. I fell in love with it and am now committed to riding daily, regardless of weather. I enjoy the challenge, sounds and scents – in spring, the air is thick with the fragrance of lilacs."

**Glenn Woodman**, Port Airport Operations



"Getting a workout while commuting is a win-win. The ride to work is the best – it's great to experience the dawn of a new day while out in the environment rather than shielded in a car."

**Dan Slauson**, Port Aviation Security



"Commuting by bike makes me feel like a true Portlander, even though I've only been here for about a year. It cuts costs while being efficient – it takes me the same amount of time to bike from home as it does to drive and take the shuttle from the employee lot."

Emily VanMeter, Nike

## Get Your Recycling Ready: "Sort It and Win" Is Back!



When Grace Stainback isn't hanging out by the flashy new compost sign in the PDX Central Waste Area, she's dropping by PDX kitchens to hand out prizes to employees who are equally excited about diverting waste.

Work in a PDX kitchen? Through June 30, Grace—the Port's waste minimization team outreach coordinator—is stopping by to see if you're recycling and composting correctly and, if not, whether you're willing to make changes. If you're engaged and show progress, you will be rewarded with a gift card. You pick the card at random – it will be either \$5 or \$20 in value!

Since recycling and composting rules can be confusing, here's a waste minimization cheat sheet to help you sort it and win.

#### ERROR: Composting napkins and paper towels.

FIX: Compost is for food waste ONLY! We know this is confusing – at home you may put napkins, paper plates and other fibers in the compost. But at PDX, it's food only...and that includes all foods, even processed food and chicken bones.

#### ERROR: Recycling receipt paper.

FIX: Receipt paper is not recyclable as it's made from thermal paper containing the chemical BPA. BPA allows for inkless printing, but means receipts have to go in the landfill.

## ERROR: Recycling plastic items including straws, single use creamers or condiment packs, disposable silverware and cold cups.

FIX: Minimize single-use items when possible. Most single-use items are made with a mixture of different plastic materials which cannot be separated during the recycling process. They are also typically contaminated with food products, making them unrecyclable.

#### Earth Day "Trashion" Unveiled

On Earth Day, April 22, public artist and environmental advocate Nancy Judd unveiled PDX Weather Alert, a rain gear outfit made from trash that addresses air quality, water resources, energy, natural resources and waste minimization. Materials include disposable coffee cups, parking garage tickets, scrap electrical wire, and plant material from the Living Machine in the Port of Portland headquarters building.



#### Did you know?

In 1962, President Kennedy proclaimed May 15 as National Peace Officers Memorial Day. This year, we'll recognize National Police Week on May 15-21, offering appreciation to law enforcement officers who have lost their lives in the line of duty. Please be sure to thank our Port Police officers for the work they do each day to protect the safety of everyone at PDX.

**Subscribe to PDXaminer online.** Go to portofportland.com/PDXaminer.aspx; then click on "Sign Up Now." Fill out the simple registration form, selecting "News for Airport Employees" from the list of topics.

#### Airport tenants bring your unwanted business-related items to the

# **SPRING CLEANUP**

Sponsored by Port of Portland



## Thursday, May 12 DROP OFF TIMES: 8 a.m. – 3 p.m.

Where: PDX Terminal - South Loading Dock Area - under the Concourse Connector.

What to bring: Any dry, non-hazardous materials including electronics and appliances with refrigerants.

**Items for reuse:** Your reusable items will be donated to a charitable organization. If not reusable, items will be dismantled to recycle their parts.

What NOT to bring: Hazardous materials and liquids.

QUESTIONS: Call or email Stan Jones, Land Quality Manager, at 503-415-6679 or stan.jones@portotportland.com

Thank you for your continued participation!

Red (new) security badge or escort required.

R @flypdx

#### **Did you know?**

May is Oregon Wine Month, the perfect time for a reminder that PDX travelers can fly their cases of pinot noir, sauvignon blanc or zinfandel home for free on Alaska Airlines. For more information on this special Oregon Wine Board and Travel Oregon arrangement, visit oregonwinesflyfree.org.

#### **Upcoming Events**

**5/16:** PDX Concessions Job Fair

**5/27:** Air Canada Inaugural Flight Celebration

**6/9:** Sun Country Inaugural Flight Celebration

#### Did you know?

Due to popular demand, Icelandair will be increasing its service from PDX with more flights and an extended season. Portland's expanded schedule will resume May 11 with two weekly flights, and will increase to four weekly flights in late June through mid-September. Icelandair is also extending the season through January 2017, resuming with an early start in March 2017.

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