

## It's a Four-Peat! PDX Again Takes *Travel + Leisure* Honors

Once again, PDX has taken the title of America's Best Airport by *Travel + Leisure*! This makes it four years in a row that we've been deemed the very best in the nation. For the magazine's World's Best awards, readers are asked to rate airports on five characteristics; access, check-in/security, restaurants/bars, shopping and design.

Receiving these awards is always an honor, and employees deserve much of the credit for the excellent customer service they provide each and everyday to our passengers. Together, we give our airport its much-loved heart and character. Here's to another great year at PDX!



*Chris Czarnecki, director of PDX terminal properties, and Shane Andreasen, senior manager of concessions development, headed to New York to pick up our fourth Travel + Leisure award.*

### **From *Travel + Leisure***

"Kudos to the designers and the Port of Portland for an airport that is user-friendly, open, airy, and efficient," wrote one survey taker. In addition to its navigability, PDX boasts an admirable on-time departure record — this airport is truly an extension of the city. You can order Middle Eastern fare from Aybla Grill and buy socks, bike helmets, and even yoga mats sporting the pattern found on the unforgettable carpet lining the terminals.

**Watch for employee appreciation events at various locations and a PDX Four-Peat contest, all coming Aug. 8!**

### **Did you know?**

New service continues to be added at PDX, with flights soon heading to Southern Oregon, New Jersey, Idaho and Florida. Look for PenAir's twice-daily, weekday service and one flight per day on Saturdays and Sundays to Klamath Falls starting in October. In November, Alaska Airlines will add new service to Newark, followed by twice weekly extended seasonal service to Sun Valley from December through April 2017 and again June 2017 through September 2017. Alaska's new nonstop to Orlando will begin in March 2017.

## We Asked, You Answered: What's your favorite airport art?

One of the features that makes PDX America's Best Airport is the unique artwork that breathes life into the terminal and reflects the incredible talent of Oregonians, so we asked some of our PDXperts what catches their eye on the way through our concourses. See photos of these amazing pieces on our PDX Art Blog at [pdxart.portofportland.online](http://pdxart.portofportland.online).



"The black and white piece that includes the St. Johns Bridge is my current favorite (*Portland: East Meets West*, Beth Kerschen). I enjoy seeing art that represents Portland."

**Debbie Kelly,**  
American Airlines



"There are many, but one of them is the statue of former Oregon governor Vic Atiyeh. He stands there patiently observing while all of the flights go in and out."

**Timothy Boggs,**  
Transportation Security Administration



"I love the 75th anniversary commission on Concourse E that's filled with Portland scenes (*The Way Home*, Lynsee Sardell). The style of painting and the colors are really representative of Portland."

**Abby Carey,**  
Port of Portland

## Cathay Pacific Announces Direct Air Cargo Service to Asia

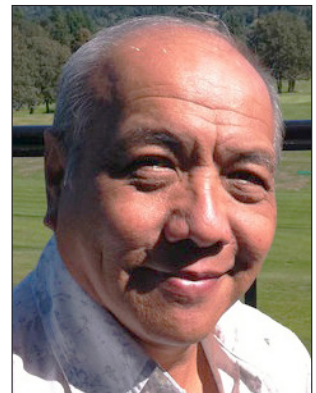


Two years of hard work has paid off with Cathay Pacific's recent announcement of new direct international air cargo service from PDX to Hong Kong beginning Nov. 3. Cathay Pacific is a welcome addition for Oregon and Southwest Washington businesses and shippers who rely on PDX to move products swiftly to Asia in order to remain competitive in the global marketplace.

The Portland service will operate on a Hong Kong – Anchorage – Los Angeles – Portland — Anchorage – Hong Kong routing every Thursday and Saturday, using Cathay Pacific's newest and biggest freighter, the Boeing 747-8F. Hong Kong is a hub for Cathay Pacific, offering one of the best connecting air cargo services throughout Asia, including destinations like Tokyo, Shanghai, Ho Chi Minh, Singapore and Penang.

## "Fix-It Guy" Extraordinaire Retires After More Than a Decade at PDX

With 13 years under his PDX belt, Irwan is a familiar face to many. While he has primarily served as a dishwasher for Laurelwood Brewpubs, he's also been spotted handling utility, food prep and all around fix-it duties for multiple PDX locations. He's known for always coming to work with a smile on his face, his humble nature and his willingness to help wherever he can. Coworkers and friends also cite his outstanding and readily available hugs. You're invited to help send Irwan off in style – head to the Vancouver Room on Friday, Aug. 19 from 1-3 p.m. to thank him for his years of hard work and wish him well in retirement!



## Your Help Needed: Take the PDX Bicycle Survey

As part of our implementation of the 2014 PDX Bicycle and Pedestrian Master Plan, we're collecting data on bicycle ridership at PDX. The data will aid us in understanding bicycle travel patterns at PDX and help us provide better amenities for cyclists. Passengers can participate via the Terminal Users Survey and intercept surveys on peak summer travel days. PDX employees can participate online at [bit.ly/PDXBicycleSurvey](http://bit.ly/PDXBicycleSurvey). The survey takes only a few minutes to complete and ends on Saturday, Aug. 13.

# New Coffee Concessions Bring Energy, Espresso to PDX



In the past month, three new coffee concessions – with four new locations! – have landed at our airport, ready to fulfill all your latte, iced tea and pastry needs. Look for great discounts for PDX employees at the following locations: (clockwise from top) Portland Roasting (North Lobby), Stumptown (South Lobby) and Peet’s Coffee (Oregon Market and Concourse D). They join the existing Starbucks locations on Concourse A and Concourse C East.



And more coffee concessions are coming soon – watch for Portland Roasting on Concourse C West (August); Peet’s Coffee Bag Claim, Starbucks Ticket Lobby and Portland Roasting North Ticket Lobby (October); and Starbucks on Concourse E. No matter where you are at PDX, great espresso is nearby!

## Familiar Faces Make Triumphant Return



*New concessions don’t always equal new faces and we’re glad to have some beloved leaders returning to PDX! Bill Ward (center left), formerly of Coffee People; Susan O’Neil (center), formerly of HMS Host; and Claire Albouy (center right), formerly of Petite Provence, have all returned in leadership roles for LaTrelle’s, the company that runs Stumptown and Peet’s Coffee locations. The returning managers are pictured here with Ebony Mondon (left) and Jamie Miller (right) also of LaTrelle’s.*



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# Seahawks Head to PDX USO for Visit with Local Troops



Three Seattle Seahawks and the Sea Gals recently stopped by the USO at PDX to meet and greet with local servicemembers. Retired receiver Ricardo Lockette, center Joey Hunt and offensive lineman George Fant signed autographs and took pictures with fans, creating a memorable experience for everyone involved.

## Flybys

Southwest Airlines recently added a ton of new PDX team members. Welcome to all!

Ramp and Cargo Agents: **Asarias Defang, Chris Smith, Nicholas Gawel, Phil Van Valkenburgh, Nathan Hurt, Donivan Daniels, Wildrow Cabrera, Jason Joseph, Howard Cloffton, Tyler Wertman, Mathew Yutig and Allen Perry.** Customer Service and Operations Agents: **Simone Kimbrough, Vince Milner, Anayelli Valenzuela, Nando Daiello Fonesca, Jazz Hiltz, Melyna Martinez, Nadia Cantu, Katie Danielson, Kevin Nouen, Emily Berka, Gabi Lara Vasquez and Linsey Yarbrough.**

## Upcoming Events

<b>Through 8/5:</b> TSA Pre✓® Application Center	<b>8/13:</b> Seaport Celebration
<b>8/5-7:</b> Oregon Air Show	<b>9/20:</b> Volunteer Appreciation Luncheon
<b>8/8:</b> PDX Four-Peat Employee Appreciation Events	<b>9/24:</b> PDX Runway Run

## PDX Welcomes Multilingual Students for Career-Focused Tour



PDX has welcomed many guests throughout the summer, including a recent tour of ninth grade students from the Immigrant and Refugee Community Organization's Exploring Our Futures program. The visit gave this multilingual group the opportunity to learn about job potential at PDX facilities and was led by tour guides from Portland Fire and Rescue, PDX Wildlife and Airport Operations (Brian Burk, pictured above).

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Production Team: Steve Cowden, Steve Johnson, Jerry McCarthy, David Mitchell, Martha Richmond, Jayson Shanafelt and Kama Simonds

Editor: Lise Harwin, lise.harwin@portofportland.com, 503.415.6060

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