

## Mike's Brings Burgers, Big Ideas to PDX

A local newspaper publisher, an experienced food service manager and an airport concessions expert walk into Clocktower Plaza... This isn't the start of a joke – it's the start of a fortuitous partnership that provided Mike's Backyard Burgers owner Michael Foster with his first independent business venture.

Now open in the food cart area, the story of Mike's began with Bernie Foster, a local business leader and founder of The Scanner, a Portland-based newspaper serving the African American community. Bernie regularly attended Port of Portland Commission meetings, advocating for more inclusive representation in our PDX concessions program. And he wasn't just an advocate – he also had actionable ideas to bring the right people together.

After connecting with our concessions team, Bernie made introductions to Michael Foster, a leader in the food service industry

for more than 30 years. Mike was interested, but cautious: What would he serve? Would it be a good fit for PDX? And, most important, what could he do to ensure success?

With coaching from PDX's own Abby Carey, Michael developed a completely new food cart brand, crafting a menu and graphic identity that fills a gap in our pre-security concessions program.

Now it's up to you to bite into a backyard burger and taste test some tater tots to see what you think. Salads, wings or onion rings, we think Mike's Backyard is the place to be.



*Mike's Backyard Burgers is a family affair: Michael Foster's daughter Jessie (pictured) works the counter and another daughter designed his logo.*

### Customer Compliments

“A shout out and thank you to Arlene with Alaska Air. She's the kindest gate agent ever, saying hello to every passenger by name and with a smile. All the passengers smiled as they passed through – it was a lovely moment at the end of long day.”

*Emma K., California*

# What's New with PDXNext

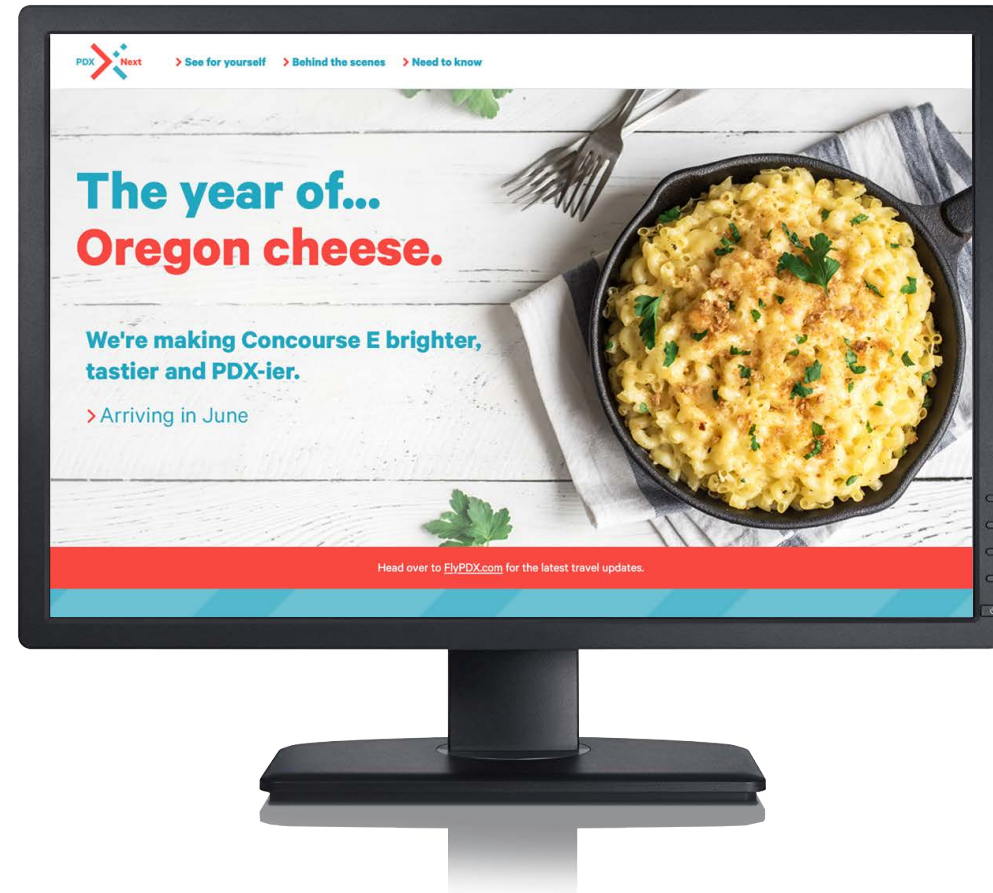
## Badging Wall Adds New PDX Next Pins

Did you collect all five of the PDX Next pins on the wall in our Badging office? If so, make sure to stop by this month, as three new options are making an appearance. From more local flavors (Tillamook in Summer 2020) to new art installations (Jacob Hashimoto's aerial sculpture), pick your favorite button and share the PDX Next love.



## Exclusive Beansies Become Hottest PDX Next Swag

In December, we welcomed Alaska and Horizon employees to their temporary new home on Concourse C with a sweet welcome gift bag. Inside, most folks found a bar of chocolate, but a very lucky few found a golden ticket, redeemable for a PDX Next beanie. Over the next five years, everyone at the airport will have an opportunity to take home special PDX Next swag...stay tuned for your turn. (Hint: we're heading to rental cars next!)



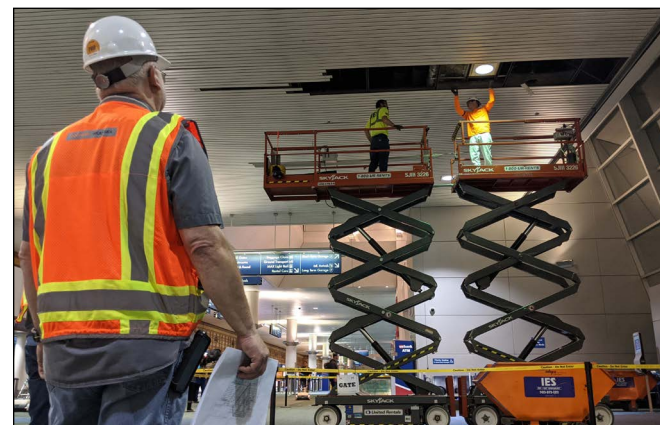
## PDX Next Website Gets Refresh

If it's been a while since you've looked at our dedicated PDX Next website, now is a great time to check it out. Since we said goodbye to Concourse A (forever), the focus is now on how we're making Concourse E brighter, tastier and PDX-ier. Want to know more about everything cool that's coming to E in Summer 2020? Check out [PDXNext.com](http://PDXNext.com).



## Timber Joey Takes Down Concourse A

When we closed down Concourse A, we invited a very special guest to celebrate our first significant G-O-A-L for PDX Next. Timber Joey rang in the demolition with his signature chainsaw – watch the video at [go.pdx.com/TimberJoey](http://go.pdx.com/TimberJoey). Thanks to the Portland Airport Fire & Rescue team for monitoring the sawdust-inducing send-off and the die-hard Portland Timbers fans who joined in the P-T-F-C chant in the terminal.



## Looking Up to the Future

And so it begins... Airport Duty Manager Brian Burk caught this shot as ceiling slats started coming down in the ticket lobby. This is the first step toward building the heart of the new main terminal – watch for more design details coming in April 2020.

### Subscribe to PDXaminer online

Go to [go.pdx.com/PDXaminerSubscribe](http://go.pdx.com/PDXaminerSubscribe), fill out the simple registration form, selecting "News for Airport Employees" from the list of topics, and hit submit.

## MAX Red Line Service Disruptions Ahead

As this issue goes to print, we anticipate that MAX Red Line service from the Mt. Hood station to the PDX station (one stop) will be disrupted from March 28 through May 30 as we demolish Concourse A. Those **heading to PDX** will get off the Red Line at Mt. Hood station and catch a PDX shuttle bus to the south end of the lower roadway. Those **departing from PDX** will take a PDX shuttle bus from the south end of the lower roadway to the Mt. Hood station to catch the Red Line. Shuttles will run continuously, but please plan to leave extra time for your commute. Please note that when it comes to construction, the one thing that's certain is nothing is certain – watch [trimet.org/redline](http://trimet.org/redline) for the most up-to-date and accurate information, including more disruptions expected this fall.

## British Airways Adds New PDX Route to London

On June 1, 2020, British Airways will become the only airline to offer a year-round nonstop flight from Portland to the UK when the airline launches its 5-days-per-week service to London Heathrow. The new service will run on Monday, Wednesday, Friday, Saturday and Sunday, and creates great flexibility for connections to and from Europe and other destinations in the UK. The new route will be operated by one of the newest aircraft in British Airways' fleet, the Boeing 787 Dreamliner.



Back in December, we celebrated the 10th anniversary of the Travel Oregon Welcome Center at PDX. For a decade, the center has welcomed, inspired and delighted Oregon visitors, and they marked the occasion with giveaways of limited edition pins, stickers and posters. Some posters are still available – find out where at [traveloregon.com/get-magical-oregon-poster](http://traveloregon.com/get-magical-oregon-poster).

# On Our Walls: Art@PDX



## The Immigrant Story Takes Flight in International Arrivals

There is a Land Over the Ocean, a spirited new portrait and narrative-based exhibition designed specifically for PDX by local nonprofit The Immigrant Story, is now on display in our International Arrivals corridor. The title of the exhibition refers to the moment when, after traveling over seemingly endless ocean expanses,

passengers see their final destination – a welcoming place to call home. The hope is that the exhibition’s location will provide a sense of familiarity for new arrivals and remind travelers of the importance of multiculturalism to our community. See the portraits and read the stories at [go.pdx.com/ImmigrantStory](http://go.pdx.com/ImmigrantStory).

## Informative, Interactive PDX Mural Website Goes Live

If you’ve walked by the 150-foot PDX North Tunnel mural recently, you might have noticed a QR code and link to this website: [portofportland.com/communitymural](http://portofportland.com/communitymural). Head there, and you’ll be treated to an interactive and informative experience

that highlights some of the people and places pictured in the mural, entitled A Place Called Home. From the Rose Festival to Vanport Mosaic and Good in the Hood, explore the site and share it with friends and family planning a Portland trip.

## Did You Know?

The U.S. Census Bureau is currently recruiting thousands of people to work on the 2020 Census. These temporary, hourly positions provide an opportunity to earn extra income while helping the community. To learn more or complete an online application, visit [2020census.gov/jobs](http://2020census.gov/jobs).

The smoking shelter at C15 is now permanently closed, leaving four designated smoking areas on the terminal ramp: C1, D3, D6 and D11. Additionally, in order to comply with Oregon law, two windows were removed from the C1 shelter. If you smoke, be mindful to keep litter out of ramp areas.

PDXAMINER

Production Team: **Christian Aniciete, Kelley Bonsall, Brian Burk, Katie Meeker, Susie Rantz, Jayson Shanafelt, Kama Simonds and Megan Zimmer**  
Editor: **Lise Harwin, [lise.harwin@portofportland.com](mailto:lise.harwin@portofportland.com), 503.415.6060**

Printed on recycled paper  
100% post-consumer waste

[facebook.com/flypdx](https://facebook.com/flypdx)

@flypdx

@pdxairport

PORT OF PORTLAND