

Are You Ready for REAL ID?



Starting Oct. 1, 2020, travelers 18 years and older will need a REAL ID-compliant form of identification to board a commercial flight in the United States. Here are some key things to know:

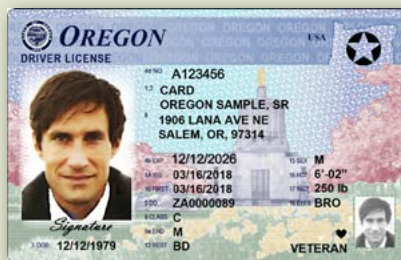
You'll need more than a standard state-issued driver's license to fly. You'll need a REAL ID-compliant license or another acceptable form of ID – like a valid passport, Global Entry card, permanent resident card or U.S. military ID – to fly within the U.S. The full list of accepted IDs can be found at [TSA.gov/real-id](https://www.tsa.gov/real-id).

Oregon DMV won't offer a REAL ID compliant license until July 6, 2020. You can see the problem – long lines at DMV offices as residents scramble to upgrade their license before Oct. 1. To avoid the rush, consider getting another form of TSA-accepted ID now. Explore your options at [Oregon.gov/REALID](https://www.oregon.gov/REALID).

Washington state is issuing REAL ID compliant licenses now. They are referred to as an Enhanced Driver License or Enhanced ID Card. Unlike other states, Washington's REAL ID license does not have a star – but it is still a valid REAL ID. Learn more at [id2020wa.com](https://www.id2020wa.com).

Getting a REAL ID-compliant license requires specific documents. You will need to submit an original birth certificate or passport, a Social Security card, proof of residency and documentation of any name changes. The Oregon DMV has a tool to help you to prepare your document checklist at [Oregon.gov/REALID](https://www.oregon.gov/REALID).

It's not too early to get started. Most states expect long lines as the REAL ID deadline gets closer. Avoid those long lines by getting what you need today. See the sidebar for how you can get a free passport photo at PDX this month!



Free Passport Photos at PDX

We want to help you get a form of accepted REAL ID now. Have your passport photo taken for free, pick up a passport application, and get your questions about REAL ID requirements answered.

Saturday



Pre-security
near Starbucks



Census 2020: Shape Your Future

Help ensure our communities receive their fair share of federal resources and congressional representation over the next decade by participating in the 2020 census. From more dollars for our schools and hospitals to ensuring our roads are safe and well kept, the census has a significant impact on our everyday lives. In mid-March, homes across the country will begin receiving invitations to complete the 2020 census. Once the invitation arrives, you can respond in one of three ways: online, by phone or by mail. Learn more at [census.gov](https://www.census.gov).



Congratulations are in order for father-daughter duo Lowell and Helene Jackson, whose family-run business is now known as Jackson Shine Co. While the name – and the signage – has changed, their commitment to keeping shoes in tip-top shape continues near Gate C4.

You're Invited!

Help us celebrate at the PDX Airport with a live performance of Shosho Sushi and more. **POSTPONED**

Saturday, March 28 - Concourse D, Gate TBD
Celebration begins at noon; inaugural flight departs at 1:47 p.m.

Meet the PDX Carpet Caretakers

PDX is a bustling city within a city, where thousands of passengers tread on 13 acres of teal carpet every day. With colors and patterns signifying the Northwest, many locals regard it as part of our landscape. So it's not surprising that the people who keep it looking good take pride in what they do. Get to know Mayra Estrada and Sean Haman, who are among more than 100 people who clean every part of our airport as part of a contract with Relay Resources, a nonprofit that provides jobs, training and hope to people with disabilities. Watch the KOIN TV story at [go.pdx.com/carpetcaretakers](https://www.pdx.com/carpetcaretakers).



PDX is proud to showcase cultural celebrations, including those seen here for Lunar New Year and Black History Month. Thanks to our partners at Bambuza, employees and passengers alike were mesmerized by an incredible display of acrobatics and drumming by White Lotus Lion Dance. Two weeks later, we welcomed West African dance and drum group Sebé Kan, which translates as "the serious sound." See both performances at [facebook.com/flypdx/videos](https://www.facebook.com/flypdx/videos).

Did You Know?

As we shared back in the December PDXaminer, your PDX security badge is required to work at the airport, and if you show up without your badge, you won't be working that day. Also of note: Your badge now needs to be renewed every year, and only employees with an E icon on their badge will be allowed to act as escorts. Questions? Talk to your supervisor, who will have information directly from the Badging Office.

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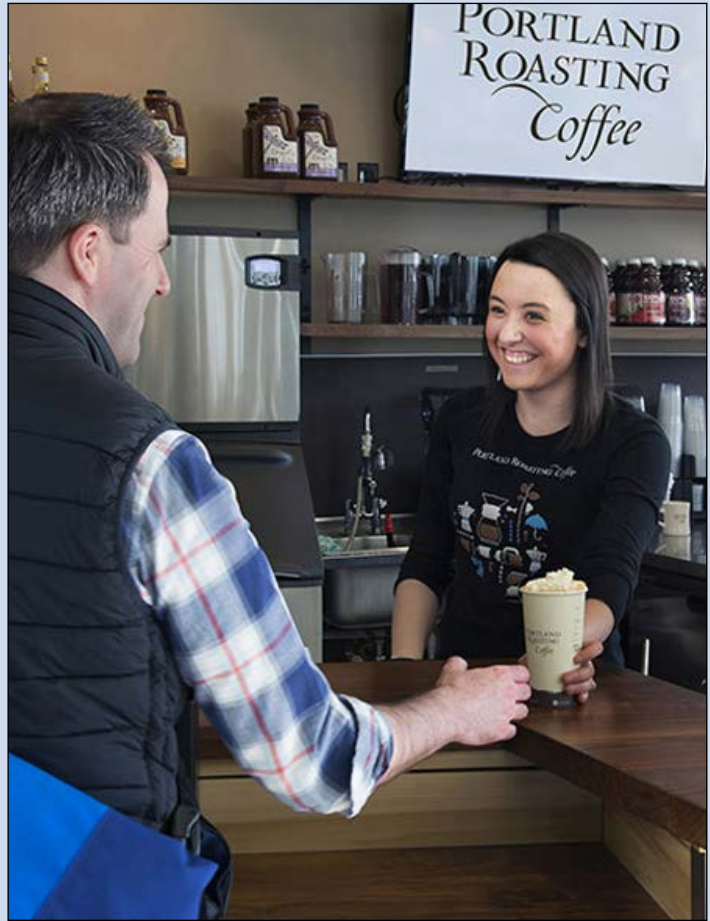
Go to go.pdx.com/PDXaminerSubscribe, fill out the simple registration form, selecting "News for Airport Employees" from the list of topics, and hit submit.

We Asked, You Answered: PDX Employee Survey Results

More than 500 of you weighed in, and the answer was resounding: When it comes to what we collectively like to be called, we're all in on PDX People.

The survey brought a few other fun facts and observations to light. You want your PDX colleagues to feel appreciated, knowledgeable and part of a family, and you want PDX travelers to feel welcome, safe, comfortable and cared for. You also know what you want when it comes to recognition and rewards – gift cards to national brands and airport concessions as well as PDX swag.

So what's next? With input from the Make the Connection working committee and a PDX employee focus group, our Customer Relations and Corporate Communications staff are teaming up to bring you a mobile-friendly website that's exclusively for PDX employees, a refresh of our customer service values and expectations, and so much more. Stay tuned for details in the lead up to our annual PDX People celebration in the fall!



Did You Know?

First identified in Wuhan, China, coronavirus cases have since been identified in a growing number of international and U.S. locations. At this time, PDX has not been directed by public health to conduct any additional screening of inbound passengers. Our airport does not have any nonstop flights from China, and travelers from that country are being rerouted through airports with additional screening stations before connecting to their final destination. We will continue to closely monitor this issue along with state and local public health. For the latest updates, visit [cdc.gov/coronavirus](https://www.cdc.gov/coronavirus).



Customer Compliments

“ I was flying out of PDX when I lost some valuable jewelry. I tried to retrace my steps and even looked in the women’s restroom on Concourse C – the custodial employee I encountered also had not seen the jewelry. I went all the way back to the TSA checkpoint and just as I gave up the search, Relay Resources’ Neva Cox approached and handed me the bag with my jewelry! She truly went above and beyond to return my belongings, and I really appreciated her extra effort. ”

Judith B., Oregon

PDXAMINER

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