

# Honoring the PDX People Who Make Portland's Airport Great

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Why has Portland International Airport been named America's best airport six years in a row? Sure, the carpet makes your Instagram friends swoon. The street pricing for some of Oregon's best retail stores and restaurants saves your wallet. We believe the real reason you love PDX is the kind, dedicated workers who give you the welcoming experience you've come to love and expect from our airport.

On March 7, we celebrated these PDX employees. Our partners—airlines, shops, restaurants, transportation and more—nominated those on their team who exemplify excellence in customer service.

What did we get in return? The inspiring stories of 163 rising stars who would do just about anything for their coworkers and PDX travelers like you.

We wish we could share every story with you, but the accolades would fill multiple screens. Instead, we settled on eight manager-submitted stories that we believe demonstrate the wide range of people recognized at this year's ceremony.

At PDX, we are a family. We are grateful for these eight stories, the 163 superstars honored, and all 10,000 employees who continue to make PDX America's best airport.

Salim Mohammed - Hertz Rent A Car





Salim has great customer service. He truly enjoys going for the WOW! He wants to exceed customers' expectations every day and every time. Customers love Salim, they look forward to seeing him each week. Here are some examples of what customers are saying about him: "Salim was very pleasant and helpful. The man epitomizes customer service." "Salim is a tremendous asset to your company. He is consistently pleasant, very efficient, and does a wonderful job training and interacting with his staff. He has an innate talent for creating a collaborative environment."

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